

Privacy Notice

Last updated: 29 06 2026

1. Who We Are

CPC Civils (“we”, “our”, or “us”) is committed to protecting your privacy and handling your personal data fairly and lawfully.

Company Name: CPC Civils

Registered Address: 11 Hockley Court 2401, Stratford Road, Hockley Heath, Solihull B94 6NW

Email: info@cpccivils.net

Telephone: 0121 766 7019

If you have any questions about this Privacy Notice or how we use your personal data, please contact us using the details above.

2. The Information We Collect

We may collect and process the following personal information:

- Name
- Company name
- Job title
- Email address
- Telephone number
- Postal address
- Information you provide through our contact forms
- Details of enquiries or quotations
- Information contained in CVs and job applications
- Website usage information, including IP address, browser type, pages visited and cookies

3. How We Collect Your Information

We collect information when you:

- Contact us by phone, email or through our website

- Request a quotation
- Apply for a job
- Subscribe to updates (if applicable)
- Visit our website
- Meet us at events or during business activities

4. How We Use Your Information

We use your personal information to:

- Respond to enquiries
- Prepare quotations and proposals
- Deliver our engineering services
- Manage contracts and projects
- Recruit employees
- Improve our website and services
- Comply with legal obligations
- Protect our legal rights where necessary

5. Our Legal Basis for Processing

We process personal data under one or more of the following lawful bases:

- Your consent
- Performance of a contract
- Compliance with a legal obligation
- Our legitimate business interests, provided these do not override your rights and freedoms

6. Sharing Your Information

We may share your information with:

- Professional advisers

- IT service providers
- Cloud hosting providers
- Contractors and subcontractors where necessary for project delivery
- Government authorities where required by law
- Regulators and law enforcement agencies where legally required

We do not sell your personal information.

7. International Transfers

Where personal information is transferred outside the UK, we will ensure appropriate safeguards are in place, such as:

- UK adequacy regulations
- Standard contractual clauses approved by the UK Government
- Other lawful transfer mechanisms

8. Data Security

We take appropriate technical and organisational measures to protect your personal information against unauthorised access, loss, misuse or disclosure.

9. How Long We Keep Information

We only retain personal information for as long as necessary to fulfil the purposes for which it was collected, including satisfying legal, accounting and regulatory requirements.

Retention periods vary depending on the type of information and applicable legal obligations.

10. Your Rights

Under UK data protection law, you have the right to:

- Access your personal information
- Request correction of inaccurate information

- Request deletion of your information in certain circumstances
- Restrict processing
- Object to processing based on legitimate interests
- Request transfer of your data where applicable
- Withdraw consent where processing relies on consent

To exercise any of these rights, please contact us.

11. Cookies

Our website uses cookies to improve user experience and understand how visitors use our website.

You can manage cookie preferences through your browser settings. For more information, please see our Cookie Policy.

12. CCTV

We use Closed-Circuit Television (CCTV) systems at our offices, depots and other premises to:

- Protect the safety of employees, visitors and contractors.
- Prevent and detect crime, vandalism and unauthorised access.
- Protect company property and assets.
- Assist with investigations of incidents and complaints.
- Support health and safety obligations.

The lawful basis for processing CCTV footage is our legitimate interests in maintaining the security of our premises and, where applicable, compliance with our legal obligations.

Access to CCTV recordings is restricted to authorised personnel and recordings are retained only for as long as necessary, unless required for an ongoing investigation or legal proceedings.

13. Vehicle Tracking (GPS)

Company vehicles may be fitted with GPS tracking systems.

We use vehicle tracking to:

- Improve the safety of employees and contractors.
- Manage vehicle fleets efficiently.
- Monitor vehicle usage.
- Assist with route planning and customer service.
- Recover stolen vehicles.
- Support investigations into accidents, complaints or misuse of company vehicles.
- Meet our legal and insurance obligations.

The lawful basis for this processing is our legitimate interests in managing our business effectively and ensuring the security of our vehicles and employees.

Vehicle tracking data is only accessed by authorised personnel and is retained only for as long as necessary for operational, legal and insurance purposes.

Additional Information for Employees

If you are an employee or contractor, further information about how we process your personal data, including CCTV and vehicle tracking information, is available in our Employee Privacy Notice.

12. Third-Party Websites

Our website may contain links to other websites. We are not responsible for the privacy practices of those websites.

13. Complaints

If you are unhappy with how we handle your personal information, please contact us first so we can try to resolve your concerns.

You also have the right to complain to the UK's data protection regulator:

Information Commissioner's Office (ICO)

Website: <https://ico.org.uk>

Telephone: [0303 123 1113](tel:03031231113)

14. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. Any changes will be published on this page with the revised “Last updated” date.